



# UPDATED Coronavirus Policy for Furry Friends Clinic and Adoption

March 24, 2020

## **VETERINARY CLINIC**

Thank you all for your understanding and cooperation during these difficult times. Our policies and procedures are changing daily and we wanted to keep you informed on what is going on at Furry Friends.

**The following restrictions on appointments at our clinic are now in force:**

- We are not accepting walk-ins
- We are not accepting appointments for nail trims or anal gland expressions
- We are giving priority to sick or injured animal appointments, end-of-life appointments, and surgery follow up appointments. No well-animal appointments or appointments for vaccines are being made at this time.
- If you **ONLY NEED** to pick up medications or food, call us from home to schedule a time, then simply call us from your car when you arrive. We will have someone deliver it to you in the parking lot.

## **Veterinary Clinic Appointment Procedures**

Our lobby is currently closed, meaning we will not be allowing the public to enter the building. Our policy is that you must wait in your car upon arrival and call us at (561) 747-5311 ext. 1. Once we have an exam room available, we will come out to your car and get your pet. We will communicate by phone with you while examining your pet.

Payment will be collected by our staff over the phone or at your car. We **are NOT taking cash payments at this time**. We will be accepting all major credit cards, Care Credit, and checks. We apologize for any inconvenience in advance.

**The ADOPTION CENTER is open by appointment only.** Please call 561.747.5311 ext. 2 to schedule an appointment to adopt or foster. We will interview you over the phone and conduct an introduction/meet & greet outside in our play yards and in accordance with Coronavirus safety standards.

We are **UNABLE TO ACCEPT PHYSICAL DONATIONS** at our locations at this time but thank you for thinking of us. Please consider making a much appreciated monetary donation by visiting our website (address shown below).

**Our PALM CITY RANCH at 4841 SW Zarrella Street** is closed at this time.

**Our THRIFT BOUTIQUE** is closed at this time.

Please stay tuned to our website for updates ([www.furryfriendsadoption.org](http://www.furryfriendsadoption.org)). Stay safe and well and thank you for your continued support.