



UPDATED Coronavirus Policy for Furry Friends Adoption, Clinic & Ranch

July 28, 2020

VETERINARY CLINIC

Thank you all for your understanding and cooperation during these difficult times. Our policies and procedures are changing daily and we wanted to keep you informed about what is going on at Furry Friends.

The following restrictions on appointments at our veterinary clinic are now in force:

- We are not accepting walk-ins
- We are not accepting appointments for nail trims or anal gland expressions
- We are giving priority to sick or injured animal appointments, end-of-life appointments, and surgery follow up appointments. Well-animal appointments or appointments for vaccines are also being accepted.
- If you **ONLY NEED** to pick up medications or food, call us from home to schedule a time, then simply call us from your car when you arrive. A staff member will then place the items in our pick up box located just outside the front entrance.

Veterinary Clinic Appointment Procedures

Our lobby at 100 Capital Street is currently closed, meaning we will not be allowing the public to enter the building. Our policy is that you must wait in your car upon arrival and call us at (561) 747-5311 ext. 1. Once we have an exam room available, we will come out to your car and get your pet. We will communicate by phone with you while examining your pet.

Payment will be collected by our staff over the phone or at your car. We are **NOT taking cash payments at this time**. We will be accepting all major credit cards, Care Credit, and checks. We apologize for any inconvenience in advance.

The ADOPTION CENTER at 100 Capital Street in Jupiter is open by appointment only - Please visit our website at www.furryfriendsadoption.org under the Adoptions tab to view our adoptable animals and then call 561.747.5311 ext. 2 to learn more.

Our PALM CITY RANCH at 4841 SW Zarrella Street is open by appointment only. Please visit our website at www.furryfriendsadoption.org under the Adoptions tab to view our adoptable animals and then call 561.747.5311 ext. 7 to learn more.

At both locations, we will interview you over the phone and conduct an introduction/meet & greet outside in our play yards and in accordance with Coronavirus safety standards.

Our THRIFT BOUTIQUE at 615 W. Indiantown Road in Jupiter is closed July 29, 30, & 31st. We will re-open on Saturday, August 1st Open times are Monday - Saturday 10am-5pm. Donations are accepted Tuesdays and Thursdays from 10:00am to 4:00pm ONLY.

OUR JUPITER ADOPTION CENTER IS NOW ACCEPTING DONATIONS FROM THE PUBLIC. Please understand that we are limited to the items that we can accept and are **ONLY accepting items from our WISH LIST**. Please leave your items outside our main **back doors** at 100 Capital Street in Jupiter. If you have a monetary (check) donation or gift cards, please mail to 100 Capital Street, Jupiter, FL 33458. **If you are collecting Wish List items for school or court-ordered community service, please call 561-747-5311 ext. 5 to schedule an outside appointment for drop off, count verification, and documentation of your hours.**

Stay safe and well and thank you for your continued support.